



JTS

Jay Trends Sales
1901 Trans Canada Route
Dorval, Québec, H9P 1J1
Tel: 514-685-2202
Fax: 514-685-2272

JAY TRENDS SALES LIMITED ONE (1) YEAR WARRANTY

Jay Trends warrants your new outdoor fire table/ fire pit product will be free from defects in material and workmanship for one (1) year from the date of purchase.

Conditions and Limitations

Jay Trends warrants its products against manufacturing defects to the original purchaser only, and is subject to the following conditions and limitations:

This factory warranty is non-transferable and may not be extended what-so-ever by any of our representatives.

The product must be assembled, maintained, and operated in accordance with the printed instructions accompanying it.

This limited warranty does not cover damages caused by misuse, lack of maintenance, grease fires, hostile environments, accident, alterations, abuse or neglect and parts installed from other manufacturers will nullify this warranty. Discoloration from chemical cleaners or UV exposure is not covered by this warranty.

Any damages to the product due to weather damage, hail, rough handling, damaging chemicals or cleaners will not be the responsibility of Jay Trends.

This limited warranty does not cover any scratches, dents, painted finishes, corrosion or discoloring by heat, abrasive and chemical cleaners, nor chipping on porcelain enamel parts, nor any components used in the installation of the product.

Should deterioration of parts occur to the degree of non-performance (rusted through or burnt through) within the duration of the warranted coverage, a replacement part will be provided.

The bill of sale or copy will be required when making any warranty claims from Jay Trends.

All parts replaced under the Limited One (1) Year Warranty Policy are subject to a single claim.

Jay Trends will not be responsible for the installation, labor, or any other costs related to the re-installation of a warranted part, and such expenses are not covered by this warranty.

Jay Trends reserves the right to have its representative inspect any product or part prior to honoring any warranty claim.

Jay Trends shall not be liable for any transportation charges, labor costs, or export duties.

Replacement Parts

If a part is missing or damaged due to manufacturing or shipping, you may request a replacement. Please inspect all parts before beginning assembly. As noted on page 4 of your manual, do not attempt to assemble or use the product if any parts are missing or damaged, as doing so may void the warranty for those parts. Replacement parts are only available to the original purchaser and are offered at the sole discretion of Jay Trends. Warranty coverage does not apply to open box, repackaged, or second-hand units purchased through third-party marketplaces or unauthorized resellers. Availability is not guaranteed for discontinued models. Before returning any item, please contact Jay Trends Customer Service at 1-877-387-3639 to request replacement parts. Have the relevant information from your instruction manual ready when you call.

1. Model Number of Item # _____.
2. Serial # _____ & MFG Date: _____.
3. Shipping Address _____.
4. A picture of the damaged part is required.
5. Pictures should be sent to custserv@jaytrends.com.
6. Proof of purchase with date _____.
7. All claims must be received within 30 days of receipt of order.

Jay Trends Sales
1901 Aut. Transcanadienne
Dorval, QC H9P 1J1, Canada
www.jaytrends.com

Customer Service: 1-877-387-3639 in USA & Canada
custserv@jaytrends.com